

AFTER-SALES SERVICE

IST SHOP AND MAINTENANCE AGREEMENT

NEW SERVICE OFFER

You need a high-performance UV system to be able to use your machine's full capability. To ensure that you have the full capacity of your UV system, it is crucial that each of the components used function optimally on their own and with each other. We make it easier for you to ensure the ongoing functional efficiency of your UV system: important original replacement parts are available from the IST shop 24/7, and the IST maintenance agreement ensures that your system will always be in a faultless condition.

OPTIMAL QUALITY ASSURANCE WITH IST ORIGINAL PARTS

Even during the development of an IST UV system, great importance is placed on ensuring the optimal coordination of all the components, as the performance of the entire system is only achieved through the perfect interplay of all the components used. Consistently high quality standards of all components ensure your UV system's operational capability.



Original IST UV lamps, the heart of a functioning UV system

YOUR IST SHOP – OPEN 24/7

The IST shop is your very own IST branch store directly on the machine. You will receive important original replacement parts there at any time of day or night, 7 days a week and without any delivery times. This considerably reduces the risk of a production stoppage due to wear or a defective component. And to ensure you can focus on your task in hand, reordering is extremely easy: you simply fax us a completed withdrawal form and receive the replacement delivery straight away.

THE RANGE – TAILORED TO YOUR INDIVIDUAL NEEDS

In coordination with your specialist employees, we create a range for your personal IST shop that is individually tailored to your particular needs and your machine's configuration. The basic configuration generally consists of:

THE BASIC CONFIGURATION GENERALLY CONSISTS OF:

- UV and IR lamps
- Reflectors/selective mirrors
- Pneumatic components
- Position switches
- Filter mats
- Temperature control components
- Actuators
- High voltage monitoring devices
- Control/regulation units
- A cleaning set for lamps and reflectors

IST SHOP – YOUR BENEFITS AT A GLANCE

- Custom equipment compilation to meet your needs
- Clear and secure storage of replacement parts in a locked IST metal cabinet
- Replacement parts can be reordered simply using a withdrawal form; the items taken out are then delivered straight away.

SERVICE PLUS – THE IST MAINTENANCE AGREEMENT

UV systems must be in a faultless technical condition for high curing performance, which is why maintenance work should be carried out regularly. When you take out an IST maintenance agreement, you decide which of the 50 required maintenance tasks IST Metz GmbH will undertake for you – and that without any financial risk to you, as every maintenance operation is undertaken at the agreed fixed price. Optimised performance, high availability, environmentally friendly and energy-saving operation, and a long service life of your UV system is guaranteed long-term.



WE HAVE THE CURE

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